



Horizon Blue Cross Blue Shield of New Jersey

Three Penn Plaza East
Newark, NJ 07105-2200
HorizonBlue.com

September 6, 2013

Dear Valued Customer:

We are informing you that St. Joseph's Healthcare System, which includes St. Joseph's Regional Medical Center, St. Joseph's Children's Hospital and St. Joseph's Wayne Hospital, has terminated its hospital contracts with Horizon Blue Cross Blue Shield of New Jersey. This means that St. Joseph's Healthcare System has chosen to leave the Horizon Hospital Network. We wish St. Joseph's Healthcare System had not taken this action.

Under state law, the terms of Horizon BCBSNJ's hospital contracts with St. Joseph's Healthcare System are extended for four months through December 31, 2013, and Horizon HMO and Horizon PPO members may continue to use St. Joseph's Healthcare System's facilities as network hospitals through December 31, 2013 (prior authorization must be obtained when required).

Under the terms of Horizon BCBSNJ's contracts, other Horizon BCBSNJ members (non-HMO and PPO) may continue to use St. Joseph's Healthcare System's facilities at an in-network level of benefits through December 31, 2013 (prior authorization must be obtained when required) as a period for transition of care. Beginning January 1, 2014, St. Joseph's Healthcare System's facilities will be out-of-network for all Horizon BCBSNJ members.

As required by state law, we are in the process of sending letters to our affected members with a list of Horizon BCBSNJ network hospitals.

As always, we are focused on ensuring that our members have access to needed care. Please see the answers below to questions you may have about this change to our hospital network.

Q1. How do these changes affect our employees' benefits?

A1. Your employees have the same basic health plan benefits. Horizon HMO and Horizon Medicare Blue Value (HMO) members, Horizon EPO members or any other products without out-of-network benefits however, receive nonemergency hospital coverage only when they use hospitals in the Horizon Hospital Network.

Horizon POS, Horizon Direct Access, Horizon PPO, Horizon Medicare Blue Access (HMO-POS) and other Horizon BCBSNJ members incur lower out-of-pocket costs and realize maximum coverage benefits by using our Horizon Hospital Network.

Q2. What should our employees do in a medical emergency?

A2. In case of a medical emergency, your employees should go to the nearest emergency facility without worrying about network affiliations.

(Over, please)

Q3. When do these changes take effect?

A3. St. Joseph's Healthcare System terminated its hospital contracts with Horizon BCBSNJ, effective 12:01 a.m., Eastern Time, September 3, 2013. Under state law, the terms of Horizon BCBSNJ's hospital contracts with St. Joseph's Healthcare System are extended for four months through December 31, 2013, and Horizon HMO and Horizon PPO members may continue to use St. Joseph's Healthcare System's facilities as network hospitals through December 31, 2013 (prior authorization must be obtained when required).

Under the terms of Horizon BCBSNJ's contracts, all other Horizon BCBSNJ members (non-HMO and PPO) may continue to use St. Joseph's Healthcare System's facilities at an in-network level of benefits through December 31, 2013 (prior authorization must be obtained when required) as a period for transition of care. Beginning January 1, 2014, St. Joseph's Healthcare System's facilities will be out-of-network for all Horizon BCBSNJ members.

We encourage all members to use network hospitals to maximize their benefits and minimize their out-of-pocket costs.

Q4. Why is Horizon BCBSNJ waiting until the termination date to notify its members?

A4. Horizon BCBSNJ's notifications to its HMO, PPO and Medicare Advantage members are in accordance with state and federal requirements.

Q5. How can our employees find out about other hospitals in the network?

A5. Your employees have a choice of network hospitals throughout New Jersey and nearby in Pennsylvania, Delaware and New York. Your employees may search for hospitals participating in the Horizon Hospital Network by visiting our website, **HorizonBlue.com**, and using the *Provider Directory* search tool.

We have also attached a list of hospitals in the Horizon Hospital Network.

We apologize for any inconvenience this may cause you and your employees. Please contact your account manager if you have any questions. Thank you for your patience in this matter.

Sincerely,



Al Bowles

Vice President

Commercial and Major Account Markets

Enclosure



HORIZON HOSPITAL NETWORK

{NJ – 61 Hospitals/79 Locations}
{PA – 10 Hospitals/13 Locations}
{DE – 1 Hospital/1 Location}
{NY – 2 Hospitals/2 Locations}

ATLANTIC COUNTY

Atlanticare Regional Medical Center
(Atlantic City, Pomona,
*Hammonton)
Shore Medical Center

BERGEN COUNTY

Englewood Hospital and Medical Ctr.
Hackensack University Medical Ctr.
HackensackUMC at Pascaack Valley
Holy Name Medical Center
The Valley Hospital

BURLINGTON COUNTY

Deborah Heart & Lung Center
Lourdes Medical Center of
Burlington
Virtua-Memorial Hospital of
Burlington County
Virtua-West Jersey Health System
(Marlton)

CAMDEN COUNTY

Cooper University Hospital
Kennedy Memorial Hospitals –
University Medical Center
- Cherry Hill location
- Stratford location
Our Lady of Lourdes Medical Ctr.
Virtua-West Jersey Health System
(Berlin, *Camden, Voorhees)

CAPE MAY COUNTY

Cape Regional Medical Center

CUMBERLAND COUNTY

South Jersey Healthcare Regional
Medical Center
*South Jersey Healthcare-
Bridgeton Hospital

ESSEX COUNTY

St. Michael's Medical Center
*St. Michael's Medical Center
Columbus Campus
*St. Michael's Medical Center- St.
James Campus
Clara Maass Medical Center
East Orange General Hospital
HackensackUMC Mountainside
Newark Beth Israel Medical Center
Saint Barnabas Medical Center
UMDNJ – University Hospital

GLOUCESTER COUNTY

Kennedy Memorial Hospitals -
University Medical Center
- Washington Twn. location
Underwood-Memorial Hospital

HUDSON COUNTY

Bayonne Medical Center
Christ Hospital
Jersey City Medical Center
Meadowlands Hospital Medical
Center
Hoboken University Medical Center

HUNTERDON COUNTY

Hunterdon Medical Center

MERCER COUNTY

Capital Health System - Fuld
*Capital Health System –Mercer SED
Capital Health Medical Center -
Hopewell
Robert Wood Johnson University
Hospital at Hamilton
Saint Francis Medical Center

MIDDLESEX COUNTY

JFK Medical Center
Raritan Bay Medical Center
- Old Bridge location
- Perth Amboy location
Robert Wood Johnson University
Hospital
Saint Peter's University Hospital
University Medical Center of
Princeton at Plainsboro

MONMOUTH COUNTY

Bayshore Community Hospital
CentraState Medical Center
Jersey Shore University Medical
Center
Monmouth Medical Center
Riverview Medical Center

MORRIS COUNTY

Chilton Hospital
Morristown Medical Center
Saint Clare's Hospital
- Denville location
- Dover location

OCEAN COUNTY

Community Medical Center
Kimball Medical Center
Ocean Medical Center
(Brick, *Point Pleasant)
Southern Ocean County Hospital

PASSAIC COUNTY

St. Joseph's Regional Medical
Center **
St. Joseph's Wayne Hospital **
St. Mary's Hospital

SALEM COUNTY

The Memorial Hospital of Salem
County, Inc.
South Jersey Healthcare - Elmer

SOMERSET COUNTY

Somerset Medical Center

SUSSEX COUNTY

*St. Clare's Hospital/Sussex
Newton Medical Center

UNION COUNTY

*JFK Medical Center-Muhlenberg Campus
Overlook Medical Center (Summit,
*Union)
Trinitas Regional Medical Center

WARREN COUNTY

Hackettstown Regional Medical
Center
Saint Luke's Warren Hospital

PHILADELPHIA COUNTY, PA

Children's Hospital of Philadelphia
Hahnemann University Hospital
Hospital of the University of
Pennsylvania
Pennsylvania Hospital
St. Christopher's Hospital for
Children
Temple University Hospital
Thomas Jefferson University
Hospital (Main Campus and
Methodist Campus)
University of Pennsylvania Medical
Center – Presbyterian

DELAWARE COUNTY, PA

Crozer Chester Medical Center
(Springfield Hospital, Taylor
Hospital Campuses)
Delaware County Memorial Hospital

DELAWARE

A.I. duPont Hospital for Children

NEW YORK (ORANGE COUNTY)

Bon Secours Community Hospital
St. Anthony Community Hospital

* No inpatient services/limited
outpatient services available.
** Hospital will be out of network
effective January 1, 2014.

Updated: 9/1/2013

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